

OSAP-DALE Foundation eHandbook Assessment™ FAQs

1. Who is eligible to purchase the OSAP-DALE Foundation eHandbook Assessment?

Learners who have successfully completed steps 1 and 2 will be notified via email with instructions on how to purchase the OSAP-DALE Foundation eHandbook Assessment.

Step 1: Complete the OSAP-DALE Foundation online CDEA® module [Understanding CDC's Summary of Infection Prevention Practices in Dental Settings™](#) (\$30 for 6-month access).

Step 2: [Complete the OSAP-DALE Foundation Dental Infection Prevention and Control eHandbook™](#) (\$225 for 6-month access).

2. What does the eHandbook Assessment cost?

The price for 60-day access to the online eHandbook Assessment is \$50.

3. After I buy the eHandbook Assessment, how long do I have to start it?

You have 60 days to launch and complete the eHandbook Assessment.

4. How many questions are on the eHandbook Assessment?

There are 55 questions on the eHandbook Assessment.

5. How much time do I have to complete the eHandbook Assessment?

You will have a total of 60 minutes to answer all questions, and you must complete the eHandbook assessment in one sitting.

6. Can I skip questions in the OSAP-DALE Foundation eHandbook Assessment and come back to them, or go back to a previous question to change my answer?

Yes, you may skip questions and return to them later; you may also return to a prior question and revise your answer, during the 60 minutes allotted to test.

7. What do I need to know to pass the eHandbook Assessment?

To pass the OSAP-DALE Foundation eHandbook Assessment, you must have an in-depth understanding of the contents, resources and references covered in steps 1 and 2:

- OSAP-DALE Foundation online CDEA® module: [Understanding CDC's Summary of Infection Prevention Practices in Dental Settings](#)
- [OSAP-DALE Foundation Dental Infection Prevention and Control eHandbook](#)

This includes knowing the information in these materials:

- CDC Guidelines to Infection Control in Dental Healthcare Settings (2003)
- CDC Summary of Dental Infection Prevention Practices: Basic Expectations for Safe Care (2016)
- OSHA Bloodborne Pathogens Standard (1910.1030)

Each eHandbook Assessment question is linked to a specific learning objective in the OSAP-DALE Foundation Dental Infection Prevention and Control eHandbook.

8. How many questions do I need to get correct in order to pass the eHandbook Assessment?

You must answer about 75% of the questions correctly in order to pass. The assessment will be scored based on the number of questions answered. Any questions left blank will receive 0 points.

9. Can I retake the eHandbook Assessment more than once?

If you pass the eHandbook Assessment, you may not retake it, even if you have more time in your access window.

If you do not pass, you may retake the eHandbook Assessment one more time during your 60-day eHandbook Assessment access period.

If you do not pass after two attempts, you can repurchase the eHandbook Assessment for \$50 to receive a new 60-day access period and be allowed two more attempts to pass the assessment.

If you do not pass the eHandbook Assessment after these four attempts, you must remediate through additional education, which is still to be determined.

10. If I don't access my eHandbook Assessment within the time period or if I change my mind about this purchase, can I request a refund?

According to the DALE Foundation's product agreement, which you agree to upon product purchase, all education and assessment purchases are nonrefundable. The eHandbook Assessment access time is firmly established. It is your responsibility to be aware of your access period and to complete the eHandbook Assessment within that access period.

11. How do I know how much time I have left in my 60-day window?

Within your DALE Foundation account, go to the Payment History tab. The date on the payment for the eHandbook Assessment is the date your 60-day window begins. If you purchased the eHandbook Assessment as part of a package, the date you received the email notifying you that the eHandbook Assessment was added to your account is the date your 60-day window begins.

12. After I pass the OSAP-DALE Foundation eHandbook Assessment, what do I receive?

You will receive a congratulations email with information about how to download and print a certificate that includes your name, that you have successfully completed all three steps of the OSAP-DALE Foundation Dental Infection Prevention and Control Certificate Program, the date you earned this certificate and how you can publicize this achievement.

13. What can I tell people once I earn the OSAP-DALE Foundation Dental Infection Prevention and Control Certificate?

You can tell people that this accomplishment demonstrates successful completion of a rigorous 3-step education program, and you may call yourself a “certificate holder” or say that you “hold a certificate in dental infection prevention and control from OSAP and the DALE Foundation.”

Here is some specific wording you can use:

- I have completed the OSAP-DALE Foundation Dental Infection Prevention and Control Certificate Program.
- I earned the OSAP-DALE Foundation Dental Infection Prevention and Control Certificate on [date].
- I hold a certificate in dental infection prevention and control from OSAP and the DALE Foundation.
- I am a certificate holder through the OSAP-DALE Foundation Dental Infection Prevention and Control Certificate Program.

The OSAP-DALE Foundation Dental Infection Prevention and Control Certificate is an educational certificate program, NOT a professional certification, and no certification mark (letters) may be used after your name, solely based on successfully completing this program.

14. Does successfully completing the OSAP-DALE Foundation Dental Infection Prevention and Control Certificate Program meet any requirements of the OSAP-DANB DISIPC or CDIPC certification programs?

Yes!

DISIPC

Completing the 3-step OSAP-DALE Foundation Dental Infection Prevention and Control Certificate Program is one of a number of **requirements** to be eligible to take the OSAP-DANB Dental Industry Specialist in Infection Prevention and Control (DISIPC) certification exam. [Learn more about DISIPC certification.](#)

CDIPC

Completing the 3-step OSAP-DALE Foundation Dental Infection Prevention and Control Certificate Program is among a number of **options** that meet or partially meet education requirements to be eligible to take the OSAP-DANB Certified in Dental Prevention and Control (CDIPC) certification exam. [Learn more about CDIPC certification.](#)